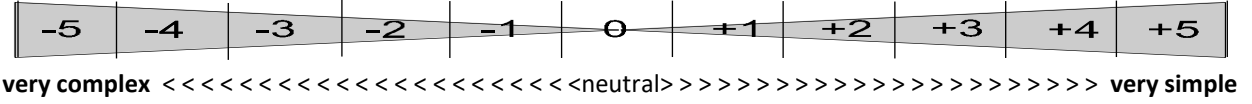# Questionnaire: COM-C and QUESI

COM-C

How do you rate the complexity of the system?

Please express your rating in a value between -5 and +5.

| -5 | -4 | -3 | -2 | -1 | 0 | +1 | +2 | +3 | +4 | +5 |

very complex < < < < < < < < < < < < < < < < < < < <neutral> **very simple**

QUESI

How do you rate the use of the system?

	Fully disagree	Mainly disagree	Neutral	Mainly agree	Fully agree
I could use the system without thinking about it.	☐	☐	☐	☐	☐
I achieved what I wanted to achieve with the system.	☐	☐	☐	☐	☐
The way the system worked was immediately clear to me.	☐	☐	☐	☐	☐
I could interact with the system in a way that seemed familiar to me.	☐	☐	☐	☐	☐
No problems occurred when I used the system.	☐	☐	☐	☐	☐
The system was not complicated to use.	☐	☐	☐	☐	☐
I was able to achieve my goals in the way I had imagined to.	☐	☐	☐	☐	☐
The system was easy to use from the start.	☐	☐	☐	☐	☐
It was always clear to me what I had to do to use the system.	☐	☐	☐	☐	☐
The process of using the system went smoothly.	☐	☐	☐	☐	☐
I barely had to concentrate on using the system.	☐	☐	☐	☐	☐
The system helped me to completely achieve my goals.	☐	☐	☐	☐	☐
How the system is used was clear to me straight away.	☐	☐	☐	☐	☐
I automatically did the right thing to achieve my goals.	☐	☐	☐	☐	☐